



**LIQUOR
DISTRIBUTION
BRANCH**

wholesale

Vancouver t 604.775.0681 | **toll free** 1.888.775.0681 | **f** 604.252.3470 | **e** bcls100@bcliqorstores.com
Victoria t 250.356.2906 | **f** 250.356.0491 | **e** bcls231@bcliqorstores.com

January 17, 2012

To: All Wholesale Customer Centre Customers

From: Donna Mohn, Director, Wholesale Business

Re: Order Placement will be Unavailable: **January 26** (9pm) – **January 29, 2012** inclusive

Due to the implementation of an LDB business system upgrade, Wholesale customers will be unable to place product orders on **January 26 (beginning at 9pm) through January 29** inclusive. The system upgrade will enable the LDB to manage business more efficiently and effectively.

During the system upgrade, all methods of order placement will be unavailable. This includes LDB Web Store, email, fax and phone orders.

Customers that normally place their orders on Monday January 23 through Wednesday January 25 will not be impacted by the outage.

****Customers that normally place their orders on Thursday January 26 through Sunday January 29 are required to place their orders before noon (12:00pm) Thursday January 26 to avoid service disruption.****

Customers with order schedule changes will be contacted by Friday January 20, 2012.

If you have any questions please e-mail **ldbwholesalehelp@bcliqorstores.com** or call **604-775-0681** and **press 5** for a Supervisor.

We appreciate your understanding during the upgrade of our business system.

Thank You,

Donna Mohn
Director, Wholesale Business